



SAN JOSÉ STATE UNIVERSITY

2024 CAMPUS SAFETY PLAN REPORT

CALIFORNIA DONAHOE HIGHER EDUCATION ACT
CHAPTER 15.5, STUDENT SAFETY (Education Code § 67380)

UNIVERSITY LOCATIONS

Main Campus
Moss Landing Marine Laboratories
Reid-Hillview Airport
South Campus
Timpany Center

Photo Credit: David Schmitz
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ABOUT THE ANNUAL CAMPUS SAFETY PLAN REPORT (CSP)

San José State University prepares this Campus Safety Plan Report in support of California State Education Code, Chapter 15.5, of the Donahoe Higher Education Act, § 67380, which requires all Cal Grant participating California State University (CSU) campuses¹ to provide the community with the following information annually:

- Availability and location of law enforcement personnel
- Methods for summoning assistance of law enforcement personnel
- Special safeguards that have been established for particular facilities or activities
- Actions taken in the preceding 18 months to increase safety on campus
- Safety enhancements expected to be made in the next 24 months

AVAILABILITY & LOCATION OF POLICE PERSONNEL

Main Campus and South Campus

The San José State University Police Department (UPD) is located on the Main campus at 377 South Seventh Street, San José, CA. 95192, in the South Garage, at the corner of South Seventh and San Salvador Streets. The Police Department provides police services 24 hours a day. Police dispatch can be reached at (408) 924-2222. The police officers of San José State University have police authority and jurisdiction per Penal Code § 830.2 and Education Code § 89560.

Moss Landing Marine Laboratories

Moss Landing Marine Laboratories is located at 8272 Moss Landing Road, Moss Landing, CA 95039. Patrols on or near the campus are provided at a frequency determined by local law enforcement officials at the Monterey County Sheriff's Department, located at located at 1414 Natividad Rd, Salinas, CA 93906.

Reid-Hillview Airport

Reid-Hillview Airport is located at 2105 Swift Avenue, San José, CA 95148. Patrols on or near the campus are provided at a frequency determined by local law enforcement officials at the San José Police Department, located at 201 West Mission Street, San José, CA 95110.

Timpany Center

Timpany Center is located at 730 Empey Way, San José, CA 95128. Patrols on or near the campus are provided at a frequency determined by local law enforcement officials at the Santa Clara County Sheriff's Office, located at 55 West Younger Avenue, San José, CA 95110.

¹ As defined in 34 CFR § 668.46(a)

METHODS TO SUMMON ASSISTANCE FROM POLICE PERSONNEL

The SJSU community is strongly encouraged to report any and all known or suspected criminal activity on campus to law enforcement as soon as possible. When contacting the police department with jurisdiction over the campus:

- Provide your name, telephone number and location.
- Provide clear and accurate information.
- Be prepared to supply suspect and vehicle description and direction of travel (if applicable).
- Don't hang up. Follow the instructions of the dispatcher.

To Report a Crime, Suspicious Circumstance or Emergency:

- Always dial 9-1-1 in emergency situations that require immediate assistance from public safety services.
- Call the SJSU Police Department at (408) 924-2222 (Main Campus and South Campus)
- Call the San José Police Department at (408) 277-8911 (Reid-Hillview Airport)
- Call the Santa Clara County Sheriff's Office at (408) 299 – 2311 (Timpany Center)
- Call the Monterey County Sheriff's Department at (831) 755-3700 (Moss Landing)
- Use any Blue Light Emergency Call Station located throughout campus (Main Campus)
- Visit the SJSU Police Department in person on the Main Campus at 377 South Seventh Street, on the ground floor of the South Parking Garage.
- Notify a staff or faculty member so they can notify the appropriate authority

To Report Non-Emergencies or Request Non-Emergency Services

- Individuals at the Main Campus and South Campus are strongly encouraged to request non-emergency related services by contacting the SJSU Police Department at (408) 924-2222 or visiting in person on the Main Campus at 377 South Seventh Street (ground floor of the South Parking Garage).
- Individuals at the Moss Landing Marine Laboratories are strongly encouraged to request non-emergency related services by contacting the Monterey County Sheriff's Department at 831-755-3700.
- Individuals at the Reid-Hillview Airport are strongly encouraged to request non-emergency related services by contacting the San José Police Department at 408-277-8900.
- Individuals at Timpany Center are strongly encouraged to request non-emergency related services to the Santa Clara County Sheriff's Office at 408-299-2311.

SPECIAL SAFEGUARDS FOR PARTICULAR FACILITIES OR ACTIVITIES

Security of and Access to Campus Facilities

Main Campus and South Campus

Access to both the Main Campus and South Campus is generally open during normal business hours. Business hours are appropriately posted. Students, faculty and staff gain access into buildings by using their Tower ID card issued by the university. The grounds and facilities are patrolled by University Police 24 hours a day, 7 days a week, including during non-business hours.

Access to the Main Campus residence halls is restricted to residents, their authorized guests and authorized university staff. Entry to residence hall facilities is controlled by means of a centralized access control system managed by Housing and Residential Education, Facilities Services, and University Police. All residents must present a valid access card in order to enter any of the residence halls. The buildings are also monitored by housing staff to ensure access is only to authorized personnel. The six residence halls have video surveillance to assist with security. The video monitors are used primarily for forensic purposes and are not monitored consistently. South Campus does not have residence hall facilities.

Moss Landing Marine Laboratories

Access to the Moss Landing Marine Laboratories are generally open during posted business hours. The Moss Landing Director (or their designee) is available on-site when the respective campus is open. After-hours access is facilitated by means of a mechanical key locking system managed by the Moss Landing Marine Labs Director. The facilities are patrolled by the Monterey County Sheriff's Department on a non-fixed schedule.

The Moss Landing Director is responsible for conducting on-going, general security surveys of the facilities. The Director (or designee: Environmental Health & Safety Officer and/or Facilities Manager) meets with SJSU Main Campus police officials as needed to discuss issues relevant to safety and security. Students and others who encounter unsafe conditions, or have other concerns with the Moss Landing location should contact the Moss Landing Marine Labs Director.

Reid-Hillview Airport

Access to Reid-Hillview is generally open during posted business hours. A university Aviation Department Administrator (or their designee) is available on-site when the respective campus is open. After-hours access is facilitated by means of a mechanical key locking system managed by the Aviation Department Administrator. The facilities are patrolled by the San José Police Department on a non-fixed schedule.

The Aviation Department Administrator is responsible for conducting general security surveys of the facilities as needed. Students and others who encounter unsafe conditions, or have other concerns with the Reid-Hillview Airport location should contact the Aviation Department Administrator.

Timpany Center

Access to Timpany Center is generally open during posted business hours. The Programs and Operations Director (or their designee) is available on-site when the respective campus is open. After-hours access is facilitated by means of a mechanical key locking system managed by the Programs and Operations Director. The facilities are patrolled by Santa Clara County Sheriff's Office on a non-fixed schedule.

The Programs and Operations Director is responsible for conducting general security surveys of the facilities as needed. Students and others who encounter unsafe conditions, or have other concerns with the Timpany Center location should contact the Programs and Operations Director.

Security Considerations Used in Maintenance of Campus Facilities

At the Main Campus and South Campus, inspections and safety walks are conducted to examine and/or test security features such as landscaping, locks, alarms, lighting, and communications. Defective or inadequate findings are reported to Facilities Services and/or the University Police. In addition the following is used to help secure the campus facilities:

- Video
- Key card access to buildings
- UPD's ability to lock buildings
- Review of events, preplanning and limitations
- Special event security details

The following list of actions and enhancements made related to campus safety will be updated as necessary and is not intended to be fully comprehensive.

ACTIONS TAKEN WITHIN THE LAST 18 MONTHS TO INCREASE CAMPUS SAFETY

- University Police Department began publishing an annual report that outlines the department's response data, projects and accomplishments during the previous year. More information available at <https://www.sjsu.edu/police/crime-reporting/safety-report.php>.
- Provident Credit Union Event Center Fire Alarm Replacement
- Walk Don't Walk Campaign on pedestrian safety
- Monthly Community Conversation forums hosted by University Police Department
- SJSU optimized building ventilation systems to maximize outside air intake (fresh air) and installed MERV 13 filters to filter re-circulated air and remove as many aerosol particles (i.e. very small particles containing the virus) as possible, in accordance with EPA recommendations for indoor public spaces. In places that have been determined to have poor ventilation or have a use case scenario that would warrant increased ventilation beyond what the building system could provide, SJSU will deploy a portable air filtering HEPA unit.

- Multi-factor authentication (DUO), network scanning, and application penetration testing has been implemented to better allow for dynamic changes in the cybersecurity landscape. To stay current on cybersecurity issues, SJSU IT engages with third parties like the National Guard, independent agencies, and the Chancellor's Office to assess our environment and business processes.
- To ensure the physical security of students, faculty and staff, buildings require Tower IDs to gain access. This security precaution helps to minimize unauthorized individuals from entering buildings.

SAFETY ENHANCEMENTS EXPECTED IN THE NEXT 24 MONTHS

- Development of Psychiatric Emergency Response Team (PERT) in partnership with Santa Clara County Behavioral Health Services to minimize potential violent encounters with those in mental health crisis while still providing immediate assistance.
- Implementation of Next Generation 9-1-1 to enhance the 9-1-1 service infrastructure and to incorporate more advanced technology into the emergency services dispatch center.
- Establish the Presidential Advisory Committee on Campus Police and Safety as required by systemwide CSU policy.
- SJSU is re-envisioning its Campus Master Plan across all campus locations (including Main and South campuses). It's a process that occurs every few decades. SJSU's Campus Master Plan builds upon the goals articulated in Transformation 2030 and will serve as the long-range planning guide for accommodating projected campus growth, new academic and educational programs and emerging administrative needs of the university. It guides a strategy for future growth applicable to campus land use and building, the public realm, mobility and infrastructure. More information available at <https://www.sjsu.edu/campusmasterplan/>.
- Continue efforts to meet physical and digital safety goals and desired outcomes outlined in the SJSU Transformation 2030 strategic plan. Additionally, discussions are underway between SJSU and the City of San José regarding changes to the physical layout of the library in order to better create a safe space for its patrons.
- Ongoing needs assessment and improvements related to security cameras, building access control, indoor and outdoor speaker systems, lighting and safety bollards for various high traffic and/or vulnerable campus locations.
- Continued facilitation of emergency drills, system testing and evacuation exercises.

RECORDS OF ON-CAMPUS CRIME

California State University campuses are required by California Education Code 67380(a)(1)(A) to compile records of all occurrences reported to campus police, campus security personnel, or campus safety authorities of, and arrests for, crimes that are committed on campus and that involve violence, hate violence, theft, destruction of property, illegal drugs, or alcohol intoxication, and to make this information available within two business days upon request. If you wish to request crime information, please contact: clerycompliance@sjsu.edu or (408) 924-1501.