

Where Do I Go When I Am Sick?

Call the Aetna Student Health 24-Hour Nurse Line at 1-800-556-1555 for free health advice from a registered nurse.

Visit the SJSU Campus Student Health Center, Mon-Fri 8:30am – 5:00pm. After hours, you may call the after-hours nurse advise line at (866) 935-6347.

Schedule a virtual visit with an Aetna Student Health provider via the Teladoc website or mobile app [Teladoc.com/aetna](https://www.teladoc.com/aetna)

Locate an In-Network Aetna Student Health provider at www.aetnastudenthealth.com and schedule an appointment.

Show your electronic Medical ID Card whenever you are treated. Receive an EOB within 6-8 weeks of treatment.