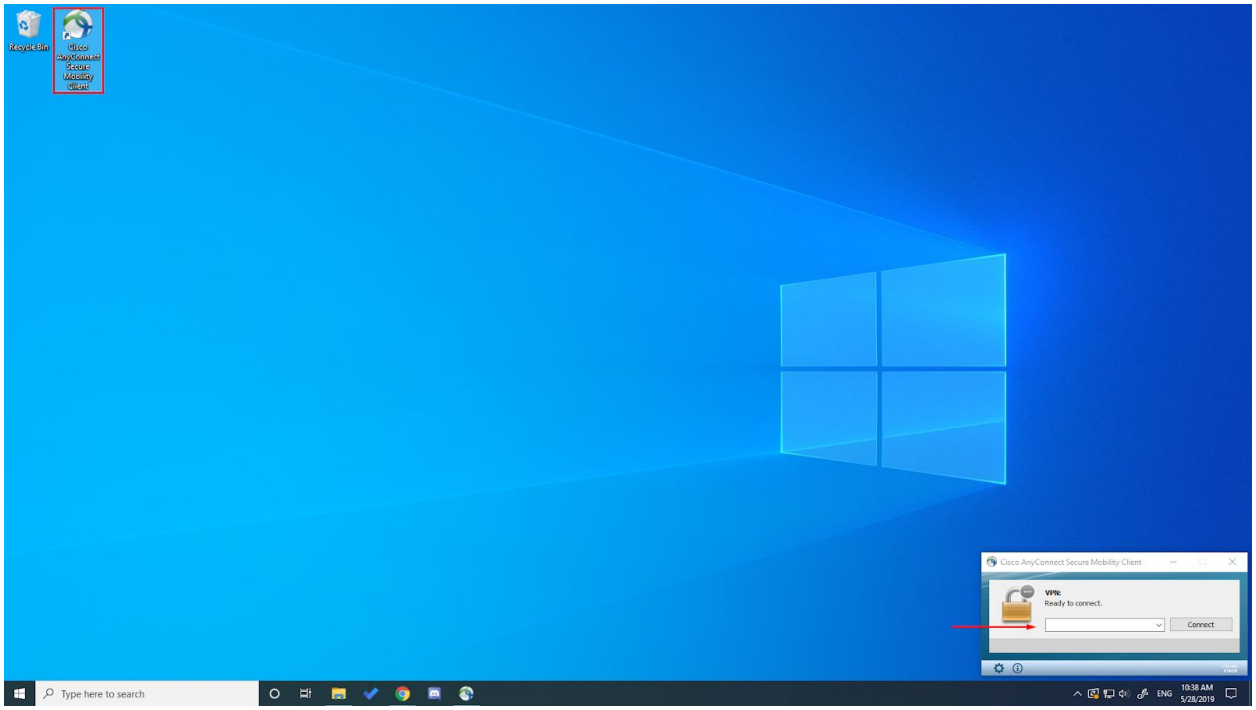
SJSU | INFORMATION TECHNOLOGY

How to Connect to VPN Using Cisco AnyConnect (for Microsoft Windows)

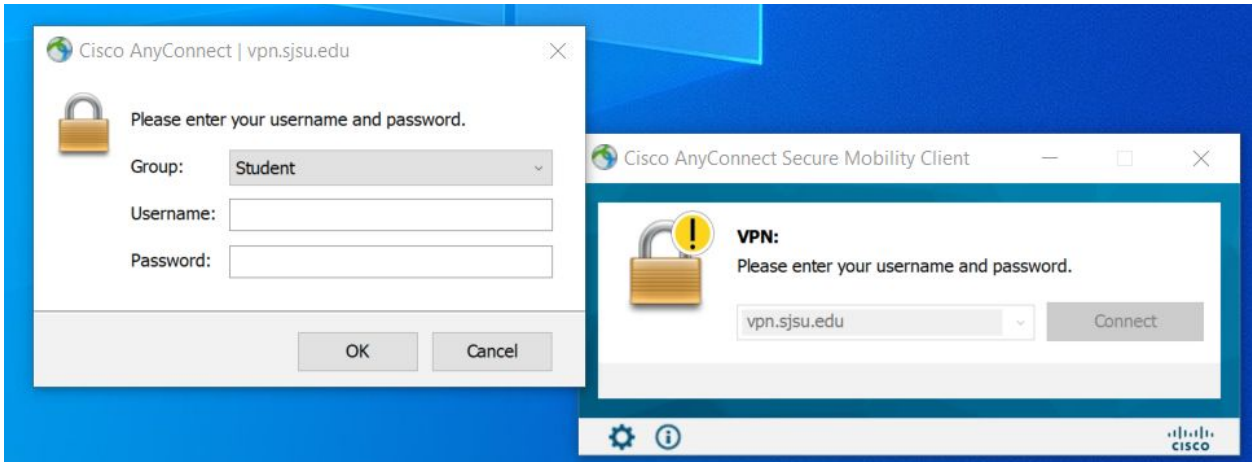
SJSU Students ONLY

NOTE: This guide is for SJSU Students only. If you are a faculty or staff member looking to connect to VPN, please go to the VPN Guide for Faculty and Staff

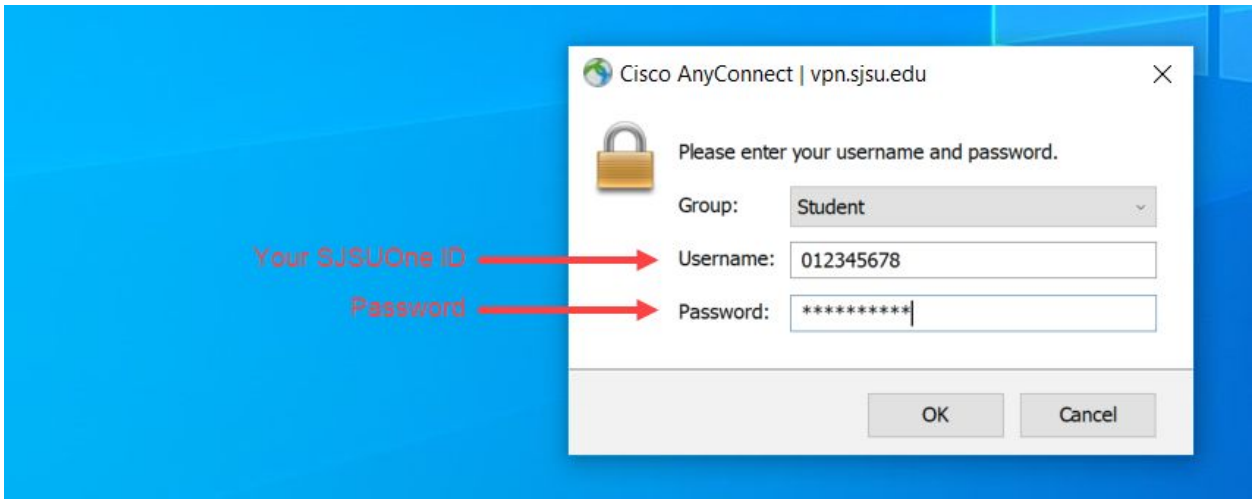
1. If you haven't already, please submit a ticket to IT requesting VPN access here
2. If you haven't yet installed the Cisco AnyConnect client, please see the How to Install Cisco AnyConnect for SJSU VPN here.
3. If you're using an SJSU-issued computer and need assistance with installing the VPN Client, please contact your IT Support Tech.
4. Once the VPN Client is installed, double-click the **Cisco AnyConnect** shortcut on the Desktop or search for **Cisco AnyConnect** in the search bar. On the bottom right, a small window should appear.



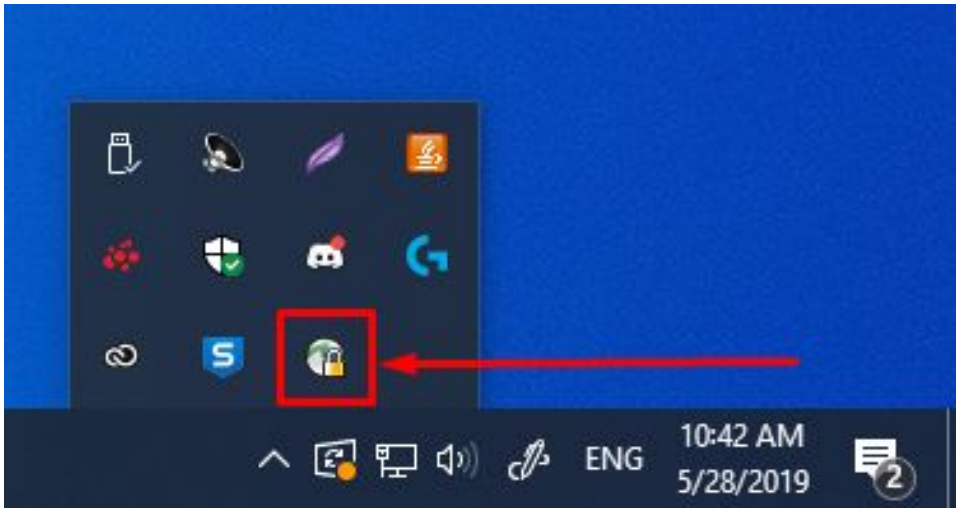
5. In the box, type **vpn.sjsu.edu**. Click **Connect.** Another box will pop up prompting for a username and password.
    a. NOTE: Select the **Group** from the drop down box according to your affiliation.
        - **Students**

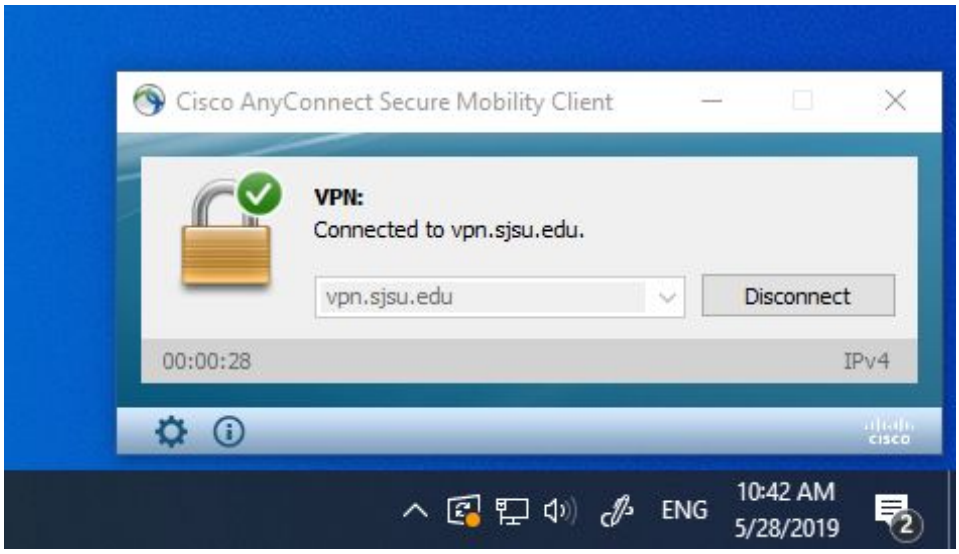


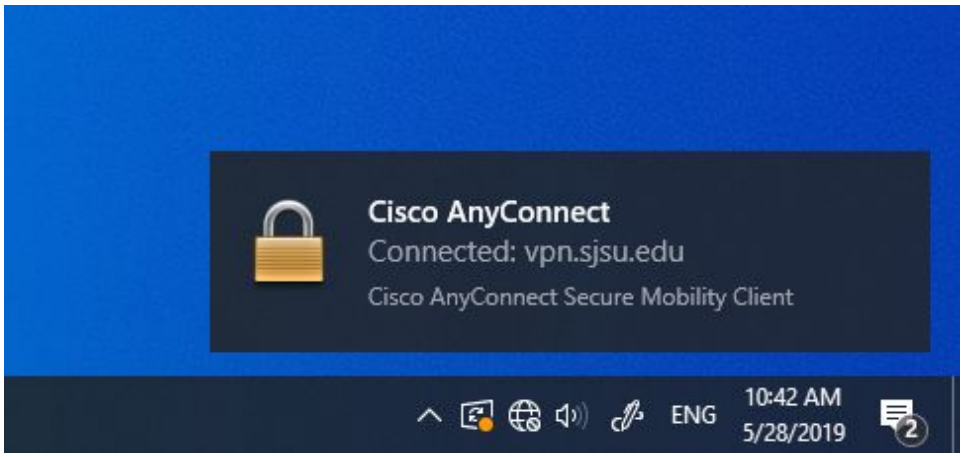
6. Enter your **SJSUOne** credentials.
    a. The **Username** is your SJSUOne ID
    b. The **Password** is the password associated with your SJSUOne ID



7. After pressing **OK**, the computer will connect to the SJSU Network. If you see any of the following, you have successfully connected to the SJSU Network.


ENG
10:42 AM
5/28/2019
2


Cisco AnyConnect Secure Mobility Client
VPN:
Connected to vpn.sjsu.edu.
vpn.sjsu.edu
Disconnect
00:00:28
IPv4
ENG
10:42 AM
5/28/2019
2


Cisco AnyConnect
Connected: vpn.sjsu.edu
Cisco AnyConnect Secure Mobility Client
ENG
10:42 AM
5/28/2019
2