

**SAN JOSÉ STATE
UNIVERSITY
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SAN JOSÉ, CA 95192**

**Amendment B to University Policy S99-8 Professional
Responsibility Statement**

Legislative History:

On December 4, 2023, the Academic Senate approved Amendment B to University Policy S99-8, Professional Responsibility Statement, presented by Senator French for the Professional Standards Committee.

ACTION BY UNIVERSITY PRESIDENT:

Action by University President:

Date: 10-25-2024

Signed and approved by: 
Cynthia Teniente-Matson, President,
San José State University

University Policy

**Amendment B to University Policy S99-8 Professional
Responsibility Statement**

Legislative History: This proposal would amend the policy on Professional Responsibility

Rationale: The statement of Professional Responsibility found in University Policy S99-8 has not been updated in nearly a quarter of a century, while the statement(s) upon which it is based have undergone some revisions in that time. In addition, in recent years many institutions of higher education have begun to enact policies to describe unprofessional conduct (often described as “bullying”) that does not fall under any specific statutory protections, but is nevertheless disruptive to the work of the university, and that undermines the environment for free pursuit of scholarship. At present, SJSU does not have a formal

definition of bullying in University policy. This policy adds such a definition, and includes it as an example of behavior that falls outside of acceptable standards for professional responsibility among faculty.

After feedback from the first Senate reading, three significant changes were made:

1. Language about respect for differing research methodology has been added to Section B.3.
2. More specific language about what sorts of nonverbal and/or nonvocal expressions would possibly be considered “bullying” was added to Section D.
3. Language addressing power differentials was added to Section D.
4. The word “faculty” was added to the title and the preamble to clarify that this policy establishes professional expectations *for faculty by other faculty*.

Additional feedback received during the first reading included concern about the use of the term “bullying” and whether the more general “other unprofessional conduct” or “other conduct of concern” might be more palatable. The committee considered this, but came to the conclusion that bullying, specifically, is an issue of great concern on campus, and has been for many years, and since one of the goals of this amendment is to begin to address that concern, it is preferable to keep the more specific language.

Resolved: That S99-8 (Professional Responsibility) be modified as follows:

Approved: November 27, 2023

Vote: 9-0-0

Present: Barrera, Chen, French, Kazemifar, Pendyala, Pruthi, Raman, Ruiz Blanco, Smith

Absent: None

Financial Impact: None anticipated

Workload Impact: None anticipated

FACULTY PROFESSIONAL RESPONSIBILITY

I. Statement of Professional Responsibility for Faculty¹

A. Preamble

Professional responsibility is the natural complement of the academic freedom essential to the university's mission. Through their responsible professional conduct, faculty members² promote and protect academic freedom. Since faculty members belong to a profession with the rights of self-governance, they also have the obligation to establish standards of professional conduct and procedures to enforce them. The following standards provide guidance for certain ethical questions which may arise over the course of a faculty member's career, but they are not an exhaustive list. They are built upon the foundations of academic freedom; they are the ideals to which all faculty members should aspire.

B. Faculty Responsibilities

The responsibilities of faculty members may be considered from five related, but somewhat conceptually distinct, perspectives: (1) as members of an academic profession; (2) as teachers³; (3) as colleagues; (4) as members of an academic institution; and (5) as members of a community.

1. As members of an academic profession, faculty members:

- a. serve as intellectual leaders; they
 - seek and state the truth as they see it.
 - develop and improve their instructional and scholarly competence
 - exercise critical self-discipline and judgment in applying, extending, and transmitting knowledge.
 - practice, foster, and defend intellectual honesty, freedom of inquiry and instruction, and free expression on and off the campus.
 - promote the free and open exchange of ideas in the classroom as related to the subject matter.
 - strive to foster a campus environment that i) supports a robust discussion of issues (including political and societal issues), ii) promotes respect for the opinions of others,

¹ Derived in part, from the Academic Senate of California State University proposed policy AS-2080-92/FA-I, May 7-8, 1992. Also consulted were the original sources on which AS-2080-92/FA-I was based, including earlier AAUP documents: primarily the *Statement of Principles on Academic Freedom and Tenure* (1940), the *Statement on Professional Ethics* (1966, revised 1987 and 2009), the *Statement of the Association's Council: Freedom and Responsibility* (1970, revised 1990).

² The faculty of the university include all those who engage in scholarly activities and/or those who directly or indirectly participate in instructional activity. Thus faculty members include professors, lecturers, teaching assistants, research assistants, coaches, counselors, librarians, and all those faculty employees under Unit 3.

³ Teaching is meant in an inclusive sense. All those who directly or indirectly contribute to instructional activity are teachers. For example, librarians and other academically related faculty contribute to instructional activity, even in those cases where they do not engage in direct classroom instruction.

and iii) encourages sensitivity to the possibility of multiple interpretations of speech and actions.

- do not allow their subsidiary interests to compromise their freedom of inquiry.

b. engage in research and other professional and creative activities; they

- perform their research with honesty and integrity.

- respect the ethical and legal considerations⁴ that underlie their work and output, as consistent with the ethical principles and guidelines of their discipline.

- comply with guidelines governing any grant or other funds related to a research or creative project.

- strive to contribute to the body of knowledge in their discipline and to disseminate such knowledge appropriately.

- critically evaluate their work prior to dissemination.

- use university and other resources with integrity and consideration of the mission of the university.

2. As teachers, faculty members:

a. treat students fairly and respectfully; they

- assure that their evaluations of students reflect only matters relevant to the students' academic performance.

- guard against improper disclosure of confidential information regarding students.⁵

- ensure that their professional contacts with students are free from any exploitation, harassment, or discrimination.

- acknowledge significant academic or scholarly collaboration with or assistance from their students.

- adhere to published descriptions of course content and grading practices, such as those contained in syllabi and course catalogs.

- maintain awareness of and adhere to University policies governing student rights and responsibilities.

b. encourage the free pursuit of learning; they

- encourage students to make their own judgments and to express them when appropriate.

- allow students to take reasoned exception to or to reserve judgment about the data or views offered in a course of study.

- refuse to tolerate exploitation, harassment, or discrimination by students in an instructional setting.

- protect student academic freedom

c. exhibit and uphold the highest scholarly and ethical standards of their disciplines; they

- foster honest academic conduct.

- do not instruct, advise, or supervise students with whom they have personal or professional conflicts of interest.⁶

⁴ Such ethical and legal considerations include compliance with copyright laws and not plagiarizing.

⁵ The confidentiality of student records and information is also governed by law and SJSU policy. See the federal Family Educational Rights and Privacy Act (often referred to as the Buckley Amendment), information available from either the SJSU Division of Student Affairs or the SJSU Office of Faculty Affairs, and University Policies S66-20 and S90-5 (and any related updates or modifications) available at the Senate Web site.

⁶ For a discussion of the concept of "conflicts of interest" in the context of this Statement of Faculty Responsibility, see Section C of this policy. A separate University policy (S99-11) exists dealing with conflicts of interest for principal investigators; see the Senate Web page.

- d. serve as intellectual guides and advisors; they
 - are available during reasonable, posted hours to assist students who request their intellectual and academic help.
 - utilize instructional time to help students learn course materials.

3. As colleagues and co-workers, faculty members:

- a. respect and defend free inquiry even when the methodology used or the findings and conclusions reached differ from their own.
- b. show due consideration for diverse opinions.
- c. acknowledge the contributions of others to their academic work.
- d. seek objectivity in their professional evaluations.
- e. do not evaluate or supervise those with whom they have personal or professional conflicts of interest.⁷
- f. avoid exploitive, harassing, or discriminatory behavior.
- g. hold themselves and colleagues to high ethical standards and address ethical abuses when they become known.

4. As members of an academic institution, faculty members:

- a. observe the stated regulations of the institution that are consistent with the statement of academic freedom in Amendment A to University Policy S99-8, and with their contractual and legal obligations.
- b. maintain the right to criticize regulations and seek their revision.
- c. assure that their outside interests do not compromise the obligations of their primary appointment.
- d. request a leave of absence or resign when the claims of outside interests preclude the fulfillment of substantial academic obligations.
- e. give appropriate notice of their intent to interrupt or terminate their services to the university.
- f. share in the responsibilities for governing the university.
- g. share in periodic review and improvement of curriculum.
- h. cooperate in the pursuit of stated goals of one's program, department, college, or university.
- i. help ensure that the university meets its commitment to maintain an environment that values diversity and that is free from discrimination and harassment.

5. As members of a community, faculty members:

- a. publicly distinguish when they speak or act as private citizens from when they do so as an official representative of the university so as not to lead others to mistake them as a spokesperson for San José State University or the California State University system.⁸
- b. recognize that breaking legal and civil codes for academic gain is also an infringement of professional ethics.⁹
- c. promote conditions of free inquiry.

⁷ See note 6.

⁸ See also California Education Code Section 89005.5.

⁹ See also California Government Code Section 8314 on unlawful use of state resources by state employees.

d. further public understanding of academic freedom.

C. Conflicts of Interest

Definition: In the context of professional responsibility, a conflict of interest is an agreement, relationship, or other arrangement, be it personal or professional, formal or informal, that undermines the faculty's disinterested performance of its professional duties and obligations.

Importance: Students have a just expectation that they will be instructed, evaluated and supervised by a disinterested faculty. Faculty members have a similar expectation that their professional and academic evaluations and supervision are free from the self-interest of their peers. Maintaining disinterestedness is one of the faculty's central ethical responsibilities. The disinterestedness of the faculty assures both the academic integrity of the University and the faculty's academic freedom.

Conflicts of interest between faculty and students: In addition to the legal contracts existing between students and the University, there is an equally important "social contract" between them and the faculty, in which each fulfills its duties and obligations to the other. Many of the faculty's responsibilities under this "contract" are found in Section II.B.2. of this document. Interests that conflict with those obligations include actions or requirements of the faculty that appear to be grounded in private interest or gain, not in professional responsibility. Examples of conflicting interests are: requiring the purchase of course materials from which an instructor makes a profit (texts and other materials professionally reviewed, published, and distributed are excluded); and giving academic credit for student research which the instructor puts to use for private gain or profit.

Other conflicts of interest may arise in view of the disproportion of influence and power between faculty and students. Instructors, thus, ought not engage students in their classes or under their supervision in relationships that are so personal that the presumption of professional disinterest is difficult to maintain. Faculty members, for example, ought not instruct or supervise students who are obligated to them financially; and faculty ought not supervise or instruct students with whom they have relationships grounded in interests inconsistent with their professional responsibility and the mission of the University. These conflicts of interest include but are not restricted to sexual relationships.

A similar caveat applies, of course, to the instruction and evaluation of students who are family members, since faculty disinterestedness is problematic in this case as well.

Exceptions to these injunctions may be made after consultation with an instructor's department chair or other appropriate party, such as a supervisor or a dean. The grounds for exception must be compelling (e.g., curricular or staffing restrictions in a student's chosen academic program).

While acknowledging that the propriety of a personal relationship between a student and an instructor is indeed a sensitive issue for all involved, the faculty holds that the rights of faculty and students to free association must be honored and protected in instances when professional disinterestedness is not expected or required. The faculty also acknowledges that disinterestedness thrives best in an atmosphere free from suspicions of favoritism, nepotism, coercion and harassment.

Conflicts of interest in professional relationships: Faculty members rightfully expect unbiased evaluations of their academic and professional performance. The responsibilities of the faculty in this regard are detailed in Section II.B.3. of this document. Examples of conflicts of interest here include

evaluating or supervising faculty who are family members or parties in relationships grounded in interests (e.g., personal, professional or financial interests) that preclude disinterestedness.

Beyond questions of peer evaluation, the faculty must ensure that its research or comparable activities are consistent with the mission of the University and with professional standards. The faculty must maintain a disinterested pursuit of truth in their professional activities, one uncompromised, for example, by the pursuit of fees, royalties, and other forms of compensation. Disinterestedness comes into question when subsidiary concerns or private gain makes one's intellectual honesty and freedom of inquiry problematic.

The faculty holds that the right of a faculty member to freely associate with colleagues must be honored and protected in instances when professional conflicts of interest are not at issue. Following the principle of disinterestedness, the faculty also recognizes that non-academic relationships between faculty members may become sensitive issues when placed in the context of professional evaluation and supervision (e.g., the recruitment, retention, tenure or promotion of faculty). A faculty member should be excused from these duties when a potential conflict of interest exists. If it is not possible to excuse a faculty member in such circumstances, the faculty member who conducts the evaluation or supervision should advise his/her chair or other appropriate party (e.g., a supervisor or dean) of the situation.

Importance of ethical conduct in fact and appearance: Recognizing a conflict of interest in the area of faculty responsibility is often a matter of common sense; at other times it is a matter of law. But beyond the ethical minimums of law and common sense, there exists a higher standard toward which the faculty should strive. That is, a faculty member ought to avoid actual conflicts of interest as well as the appearance of such conflicts whenever possible. This ethical standard is not born of scrupulosity. Rather, it arises from the faculty's full awareness of the wide scope of thought and expression it enjoys under the protection of academic freedom.

D. Bullying and Other Unprofessional Conduct

Definition¹⁰: In the context of Professional Responsibility, “other” unprofessional conduct is defined as repeated unprofessional behavior that does not fall under statutory protections, including but not limited to Title IX, discrimination, harassment, or retaliation. Of particular concern in this area is bullying. Bullying is behavior that a reasonable person would find hostile, intimidating, offensive, and unrelated to the University’s legitimate instructional or research interests. Such behavior is generally pervasive or severe to the extent that it makes conditions inhospitable and undermines another

¹⁰ This definition is partially derived from the following sources:

- a. The CSU Chancellor’s Strategic Workgroup Black Student Success Report (<https://www.calstate.edu/impact-of-the-csu/diversity/Documents/CSU-Black-Student-Success-Workgroup-Report-2023.pdf>)
- b. The University of California, Berkeley definition of “bullying” (<https://campuspol.berkeley.edu/policies/bullying.pdf>)
- c. The University of Wisconsin, Madison policy on Hostile and Intimidating Behavior (<https://hr.wisc.edu/hib/principles-and-policies/>)
- d. The University of New Mexico Respectful Campus Policy (<http://policy.unm.edu/university-policies/2000/2240.html>)
- e. The California State University, Chico Policy on Campus Behavior and Violence Prevention (<https://www.csuchico.edu/pres/em/2012/12-025.shtml>)

person's ability to carry out their responsibilities to the university. A single act will typically not be sufficient to qualify as unprofessional conduct or bullying, but an especially severe or egregious act may so qualify. Examples of bullying could include, but are not limited to:

1. Abusive expression directed at another person in the workplace, such as derogatory remarks that are outside the range of reasonably accepted expressions of disagreement, disapproval, or critique in an academic or professional setting;
2. Unwanted physical contact and/or aggressive, derogatory, hateful, or otherwise unprofessional nonverbal and/or nonvocal expressions;
3. Exclusion and/or isolation leading to harm to another person's reputation or hindering of another person's work;
4. Sabotage of another person's work and/or impeding another person's capacity for academic expression;
5. The sharing of personal or private information about another person causing embarrassment, intimidation, shaming and/or humiliation; and
6. Cyberbullying, which is the use of electronic/digital communication in any form to engage in any of the behaviors listed herein

Importance: Severe, persistent, or pervasive unprofessional behavior can undermine other faculty member's performance of their professional duties and obligations with regard to the university's mission, and chill the environment for free pursuit of learning. While it is often easier to recognize conduct of concern when it occurs in a relationship with a power imbalance, this policy is meant to specifically include bullying between individuals of perceived equal levels of power, as well.

E. Applicable Laws and Regulations Governing Conduct

Various federal and state laws and regulations apply to the university and its employees. Faculty members must take responsibility for awareness of such rules and to comply with them. Many of these laws and regulations are noted in this and other University policies related to faculty responsibilities (a partial list is included at Section F below).

Examples of laws and regulations applicable to the university and its employees include:

1. California law prohibits use of state resources or the "California State University" name to advocate a position regarding a candidate or ballot proposition.¹¹
2. As a recipient of federal and state funds, and other grants, the university and its faculty involved in research projects or programs may be governed by certain laws, regulations, and guidelines.
3. Federal and California laws dealing with non-discrimination, equal employment opportunity, and affirmative action govern employment practices at SJSU and are relevant to faculty members involved in retention, tenure, promotion, and similar employment decisions.
4. In order to protect the privacy of students, federal and California laws prohibit certain disclosures of student records.

¹¹ See California Government Code Section 8314, California Education Code Section 89005.5, and *Stanson v. Mott*, 17 Cal.3d 206, 210 (1976). The CSU Office of General Counsel's *Handbook of Election Issues*, dated February 1997, provides general guidance to the legal background on the use of state resources in elections. This handbook is available at the Web site for this policy on Professional Responsibility. It is also available from the SJSU President's Office.

Faculty members may obtain assistance in gaining awareness and understanding of laws and regulations that may govern their conduct from their department chair (or equivalent unit head) and the Office of Faculty Services.

F. Additional References

University policies that relate to academic freedom and faculty responsibilities include:¹²

1. S92-12, Statement on Academic Freedom and Artistic Expression.
2. F12-5, Policy and Procedures for Responding to Allegations of Scientific or Other Misconduct in Funded Research.
3. S99-11, Conflict of Interest Policy For Principal Investigators.
4. F97-6, Policy and Assurance for Humane Care and Use of Animals at San José State University
5. F90-4, Policy for Protection of Human Research Subjects; Ethics; Institutional Review Board (IRB).
6. S94-8, Policy on Research, Scholarship and Creative Activity; Grants; Academic Freedom.
7. S94-5, F95-1 S99-9, Board of Professional Responsibility (BPR)— provides an implementing mechanism for some of the policies described or referenced in this document.
8. S90-5, Student Rights and Responsibilities.

History

S93-12, Professional Responsibility, superseded F67-17, Academic Freedom and The Common Good (approved February 5, 1968), and S88-9, AAUP Statement on Professional Ethics (approved May 6, 1988). S88-9 superseded S67-10, Professional Ethics (approved May 11, 1967). S94-3 added the explanation on conflicts of interest to S93-12 (originally added as Appendix A) and made slight changes to two footnotes. S95-9 added Appendix B on conflicts of interest for principal investigators. S93-12 was approved as University Policy on May 13, 1993, S94-3 was approved on April 12, 1994, and S95-9 was approved on April 6, 1995.

¹² Faculty are encouraged to review University Policies (which are available at <https://www.sjsu.edu/senate/university-policies/> as well as in the Academic Senate Office) to be sure they are fully aware of the most current policies pertaining to their activities as teachers, researchers, mentors, and employees and members of the SJSU/CSU community. Any questions about these policies or matters covered by this policy on Professional Responsibility, or relevant federal and state laws, should be directed to the department chair, college dean, Office of Faculty Affairs, or Academic Senate Office, as appropriate.